

AUSTRALIAN COMMUNICATIONS AND MEDIA AUTHORITY
46TH MEETING OF 2024 31 OCTOBER 2024

**MINUTES OF THE 46TH MEETING OF 2024 OF THE AUSTRALIAN COMMUNICATIONS AND
MEDIA AUTHORITY HELD BY VIDEOCONFERENCE ON 31 OCTOBER 2024 AT 9.30AM.**

The following were present:

Chair	Nerida O’Loughlin	Melbourne
Deputy Chair	Creina Chapman	Sydney
Member	Carolyn Lidgerwood	Virtual
Member	Adam Suckling	Sydney
Member	Samantha Yorke	Sydney
Secretariat	Erin Raco	Sydney

[REDACTED]

[REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]

6. Decision items

6.1	TCP Code – review of Responsible Selling chapters	[REDACTED] [REDACTED]
[REDACTED]	[REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED]
[REDACTED]	[REDACTED] [REDACTED]	[REDACTED] [REDACTED]
[REDACTED]	[REDACTED] [REDACTED]	[REDACTED] [REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]		

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

AGENDA ITEM NO. 2024/46/6.1	TCP CODE – REVIEW OF RESPONSIBLE SELLING CHAPTERS	201/2024
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The Authority considered a proposal to approve the next steps concerning Chapters 5 and 6 of the Telecommunications Consumer Protections (TCP) Code about responsible selling.

Resolution: 201/2024

The Authority:

- A) noted the redrafted Chapters 5 and 6 package at Attachment A to the paper; and
- B) agreed, subject to comments provided at the meeting, to provide feedback to Communications Alliance in response to the package as set out in paragraph 21 of the Authority paper and the draft letter at Attachment B to the paper.

[REDACTED]













